



# QBIC REGIONAL MEMBERS FORUM

## TOOWOOMBA - FRIDAY 24TH OF FEBRUARY 2023

**LOCATION:** Oaks Conference Centre, 25 Annand Street, Toowoomba QLD 4350

This is a great opportunity to get together with other operators from within your Industry and discuss industry issues relevant to your business. QBIC will provide an update on current issues and initiatives in the Queensland bus Industry. Andrew Ross from Australian Business Lawyers and Advisors will present a practical conversation with you about Critical Incident Management. Andrew's theme is stolen from Benjamin Franklin 'By failing to prepare, you are preparing to fail'.

Bus Operators carry multiple duties across multiple pieces of legislation with serious consequences if they get it wrong, not the least of which is the consequence to their accreditation. Bus operators carry precious passengers of all ages and the incident response systems you have in place need to show compassion, compliance and care for those passengers.

In these sessions Andrew will outline the mandatory and recommended content of your incident response systems for compliance with WHS, HVNL and Transport Passenger legislation, particularly the content developed by QBIC. Andrew will look at good and bad examples of how it has been done. There will be an interactive session at the end.

**10:00 am** Meet and greet over coffee & morning tea  
**10:30 am** Industry Forum  
**12:30pm** Lunch (Provided by QBIC)

We expect the afternoon to conclude at approximately 1:30 pm.

**RSVP with details of attendees and any dietary requirements required by Thursday 9th of February 2023**  
**E: [info@qbic.com.au](mailto:info@qbic.com.au) or P: 07 3397 1700**



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